

## Terms of business

Last updated: 4<sup>th</sup> January 2026

### **Audiojumble Ltd.**

Company number: 9918057 (Registered in England and Wales).

Registered office: 15 Holden Road, Tunbridge Wells, Kent, UK, TN4 0QG.

Audiojumble is a registered trade mark in the UK. Trade mark number UK00003165827.

### DEFINITIONS

**Company** – (referred to as either “the Company”, “the Organisers”, “We”, “Us”, or “Our” in this agreement) refers to Audiojumble Ltd. Registered office: 15 Holden Road, Tunbridge Wells, Kent, UK, TN4 0QG.

**Event** – any Audiojumble event which has been organised by the Company.

**Customer** – (referred to as either Customer(s), Stallholder(s), “You” or “Your” in this agreement) refers to any stallholder, helper or visitor at an Event, or any user of the Audiojumble website. For the purpose of these terms, stallholders and helpers include those individuals who have submitted a booking form prior to an Event.

**Venue** – K2 Crawley, Pease Pottage Hill, Crawley, RH11 9BQ

### **TERMS**

Your use of the Audiojumble website, submitting a booking form and/or attendance at an Event are subject to the following terms and conditions, which shall override any other terms and conditions, and which you are deemed to accept each time you use the website, use our products/services or attend an Event.

Any contracts or agreements formed between you and us shall be governed and construed according to English law and any disputes or proceedings shall be subject to the exclusive jurisdiction of the English courts. Any cause of action you may have with respect to an Event or use of the Audiojumble website must be commenced within one (1) year after the claim or cause of action arises.

You are urged to ensure that you are familiar with the following commitments before using the website, submitting a booking form or attending an Event.

Please note that we reserve the right to vary these terms from time to time without the need to notify you and therefore you should check them regularly.

### **Exhibitor Declaration:**

Before selling any item that without modification is capable of being plugged into the mains electricity supply, Customers must ensure that it is safe and complies with the latest Electrical Equipment (Safety) Regulations, copies of which are obtainable from local trading standards offices. The Company does not accept liability for any items offered for sale.

All sales and purchases made at an Event, or through the Audiojumble website, are private transactions between the buyer and seller (Customer).

Stalls must be used for selling equipment and must not be left empty (i.e. they may not be booked purely as a means to enter the Event early).

It is the responsibility of Stallholders to ensure that their tables have been erected properly, have been stacked safely and are not overloaded. Items on the floor must not protrude beyond the front or side boundaries of the tables. Tables must not be moved. Customers accept that the Organisers cannot take liability for injury resulting from the goods on display or the tables supporting them.

Stallholders shall not use tables if they have been damaged and will notify the Organisers immediately if there is an accident resulting in damage to the table, other property and / or injury to any person.

### **Electricity Supply:**

The Company cannot guarantee the availability of an electricity supply at an Event. 240-volt supplies will be available only at a very limited number of wall stall positions and will be allocated on a first come first served basis.

Any cables that are run from the sockets must be safe and secure. Customers must supply their own cable covers – tape can be used for this purpose, but it must be non-marking and leave no residue on the floor and must be completely removed at the end of the day.

Any issues regarding the electricity supply must be raised directly between the Customer and the Venue.

It is a requirement of the Venue that any equipment that is plugged in to an electrical socket at the K2 Crawley must have a valid PAT-testing certificate. Representatives of the Venue or the Company may request to see a copy of the PAT certificate. Further details about PAT testing can be found here: <https://www.hse.gov.uk/electricity/faq-portable-appliance-testing.htm>

### **Bookings:**

Bookings for stalls will be processed only if a Stamped Addressed Envelope is enclosed with the booking form and full payment has been made at the time of booking.

Submission of a booking form and/or making payment does not guarantee the reservation of a stall; in cases of high demand we may need to make a refund if the event is fully booked.

Whilst we will do our best to accommodate specific stall location requests, these cannot be guaranteed. By submitting a booking form you accept that your stall could be in any location in the venue.

Stalls must not be transferred or sub-let to another person, without the prior written permission of the Organisers.

### **Refunds:**

Stall charges or entry charges will not be refunded to absent Customers.

Stall charges or entry charges will not be refunded if an Event is affected by inclement weather or by other events outside the control of the organisers.

Stalls cancelled less than 10 working days in advance of the show will not receive a refund. Stalls cancelled prior to this may receive a refund at the discretion of the Organisers, if the Organisers are able to re-sell the stall).

The Organisers shall not be held liable for any ancillary costs (including, for example, travel, accommodation or hospitality relating to an Event), loss of earnings or any other expenditure related to the cancellation, postponement, re-scheduling, re-location, or interruption of an Event.

**The Company's Authority:**

The Customer agrees to abide and comply with any request or order made by or on behalf of the Company on all grounds of safety and that the Company's opinion is final and will be abided by howsoever expressed.

If in the opinion of the Company, its Servants or Agents, a Customer is behaving dangerously or is acting in a manner which would or may, in the opinion of the Company, its Servants or Agents, lead to a disruption of the services at the event, the Customer will, at the request or order of the Company, its Servants or Agents leave the Event for the rest of the day, without the Company, its Servants or Agents, encountering any liability.

The Organisers reserve the right to refuse anyone entry to an Event at their discretion.

**Copyright:**

All rights to any images and video taken by or on behalf of the Company are retained by the Company.

**Liability for Damage or Loss:**

The Organisers are not liable for loss, theft or damage to any property or vehicles belonging to the Customer. Any articles found at the end of the day will be removed.

Stallholders are strongly advised to arrange, maintain and bear the cost of their own insurance covering all risks to their stock, property and goods, including but not limited to loss, theft, damage, fire, flood and public liability.

The Customer agrees to save the Company, its Servants or Agents, harmless from and to indemnify the Company, its Servants or Agents against all actions, claims, costs, expenses and demands in respect of death or illness or injury to the Customer, arising out of or in connection with attendance at the event in circumstances where the Company is not at fault.

The Company, its Servants or Agents accept no responsibility for matters outside the Company's control causing the contracted event to be cancelled or altered from the advertised or contracted programme.

**Crowd photography / film notice:**

Please note that photographs and video, including various shots of attendees, may be taken throughout an Event. Customers consent to such content being used in or on any medium - including advertising, marketing and documentary-making - without any payment or prior consent. Please inform the photographer / filmmaker if you have any concerns or wish to be exempted from this activity.

**Playing music at an Event:**

If the Customer intends to play licenced music on their stall, either through either TV, radio, hi-fi system, live performance or other device, then the Customer shall be responsible for purchasing any necessary music licences, including the PRS for Music element of TheMusicLicence. For further details please see: <https://pplprs.co.uk/themusiclicence/sectors/exhibitions-trade-shows/>

The Customer shall notify the Organisers in writing at least 14 days in advance of an Event, if they intend to play licenced music on their stall.

The Customer shall comply with any requests from representatives of the Venue or the Company regarding the volume of any music played at an Event.

**Venue:**

All Customers at an Event shall abide by the Terms & Conditions of the Venue. For further details please see: <https://www.everyoneactive.com/legal-policies/>

Venue-specific terms & conditions include, but are not limited to:

- No smoking or vaping is permitted inside the Venue.
- No consumption of alcohol is permitted inside the Venue.
- No gas canisters, open flames, explosives or hazardous substances are permitted on site at the Venue.
- No animals (except assistance dogs) are permitted in the Venue.
- Fire exits must not be obstructed at any time.
- If the fire alarm sounds at the Venue then all Customers must immediately leave the Venue by the nearest available exit, meet at the designated meeting point and comply with directions from representatives of the Venue.
- Please show consideration to other users of the Venue and to local residents living near the Venue.
- Please remove all rubbish from the Venue before the end of the Event.
- Please be aware that the facilities at the Venue (including, but not limited to, the car park, café, toilets, and circulation areas) are not for the exclusive access of Event attendees, and will be shared with other users of the Venue.
- Events may be recorded on CCTV by the Venue, and any such recording may be made available to police, the owner of the Venue, or any other relevant party.
- Children must be supervised by a parent or adult over the age of 18 at all times.
- The Sports Hall at the Venue must be fully vacated by 16:00 on the day of the Event.

**Wristbands:**

Wristband tickets are issued to named individuals and must not be passed on to any other person.

If any term of these Terms is deemed to be void or unenforceable whether in whole or in part, the validity and enforceability of the remainder of this Agreement including any part of such term which is not held to be invalid shall not be prejudiced or affected and shall continue to apply subject to such amendment.